



Requisition #21-009

EMPLOYMENT POSTING

Job Title: NYC Installation and Field Support Technician

Department/Work Area: **310000 Professional Services – Direct**

New York, NY

Selex has a number of large NYC-based customers with fleets of LPR equipped vehicles and/or fixed camera deployments. The NYC team is growing to include an additional installation and support resource who will begin supporting vehicle installations and can grow into field support for fixed camera sites. Long term job growth to support server-side database systems is anticipated.

The Support Technician will be responsible for troubleshooting components within a field mounted enclosure, components mounted in vehicles, repairing / replacing failed components, and reporting your findings.

This role requires hands-on experience using various hand tools, power tools, and devices such as digital multimeters. To succeed in this position, you should also be able to read prints, diagrams, and understand how various electronics interconnect and communicate.

Since this is a customer facing role, the resource needs to be skilled in managing customer interactions and expectations in a very professional and rigorous environment. Most of our customers are Law Enforcement organizations, so interactions need to be timely and precise. Wiring work is expected to be executed safely, consistently, and neatly at all times.

Fixed camera work requires the operation of a bucket truck and typically includes late night work and heavy lifting. While a CDL is not required, the candidate needs to be comfortable with navigating all 5 NYC boroughs late at night in a commercial vehicle. Role has significant time in NYC and location close to the City is preferable.

Required skills

- Vehicle-based electrical wiring and computer hardware installation and troubleshooting
- Windows PC/Laptop management / administration / software installation
- IP Network administration/debugging
- Remote desktop administration
- Ethernet / RJ45 / Cat 5/6 cable management/fabrication
- Basic electrical wiring and troubleshooting
- Previous experience as an electronics technician or similar role
- Hands-on experience with electronics testing and circuitry
- Familiarity working with electric (both AC & DC)
- Proficient with networking (switches, cabling, and cellular)
- Ability to thrive in a fast paced, multi-tasking environment, and to manage multiple deadlines and working well under pressure
- Proven analytical and problem-solving skills
- Organized, responsible, and ability to use good judgment
- Demonstrated verbal and written communication skills
- Proficient in the operation of a Bucket Truck

Preferred but not required

- SQL Server administration
- Basic fabrication and metalwork skills
- Commercial Drivers' License or experience (even if not current)
- Inventory management experience
- Microsoft Excel

Personal Attributes

- Creative, positive, problem-solving and results orientated
- Excellent verbal and written communication skills
- Self-starter with ability to work independently with little supervision
- Flexible and adaptable
- Excellent organizational skills with ability to manage multiple projects
- High energy level and ability to thrive in a dynamic, fast-paced, environment

Any employee interested in this position may submit a Request for Position Consideration. This form can be obtained from Human Resources.

Alicia Worthey, Human Resources Director